

Amherstburg, April 7, 2020



The Windsor Police Service – Amherstburg Detachment and the Town of Amherstburg will be working together to address any COVID-19 related community complaints with a goal to ensure Community safety.

COVID-19 related community complaints may include:

- Reports of non-essential businesses open in contravention of orders
- Reports of persons not physically distancing (i.e. Trails, Dog Walkers)
- Reports of public gatherings greater than 5 people (i.e. parks)

If you are calling to report a complaint during business hours, Monday-Friday (Statutory Holidays exempted) from 8:30 am-4:30 pm, please call the Amherstburg Town Hall Bylaw Enforcement office at **519-736-0012** or email bylawcomplaints@amherstburg.ca. Any public complaints after hours should be directed to the Windsor Police Service non-emergency telephone number at **519-258-6111**.

Any complaints involving violations of Self-Isolating Provincial Orders or reports of Federal Quarantine Act Violations can be called in to the Windsor Police non-emergency telephone number **519-258-6111**.

Common Inquiries

A business is operating and they are non-essential, what can I do?

You may report a Non-Essential Businesses Open in Contravention of Order, by calling the Town of Amherstburg's By-law Enforcement 519-736-0012 or emailing at bylawcomplaints@amherstburg.ca

I am a Business owner and I want to know if I have to close or not?

Whether you as a business owner can remain open or not is determined by the Province of Ontario's definition of the essential workplaces. As the COVID-19 situation as evolved, so has this definition of essential workplaces. To determine the status of your workplaces service, please visit www.ontario.ca/page/list-essential-workplaces. It would be advisable to continue to visit this website for most up to date list.

Why are the marinas and boat launches closed?

The Ontario government has closed outdoor recreational amenities including outdoor recreational amenities that are intended for use by more than one family. This is regardless of whether they are publicly or privately owned and regardless of whether they are attached to a park system. *However, marinas necessary to enable individuals to access their primary place of residence are permitted to stay open.*

My neighbour is not self-isolating who do I call?

You may report Violations of Self-Isolation to the Windsor Police Service Non-Emergency line at (519) 258-6111.

Can I go for a walk in Town parks?

Town parks remain accessible to the public, including green spaces within parks, trails, and conservation areas (unless closed by other orders) for walkthrough access, but individuals must maintain the safe physical distance of at least two metres apart from others. For anyone who chooses to use these spaces, the Town asks for the public's full and continued cooperation in following all of the precautions identified by the Windsor-Essex County Health Unit including:

- Stay six feet away from each other (physical distancing)
- Avoid all non-essential gatherings of any size